

»Maybe tomorrow AI will be driving innovation.«

**Cristina**

Innovation Technology



## Tomorrow is our home.

Find out how you can enjoy, grow and perform at BSH Home Appliances Group: As a leading manufacturer of home appliances and solutions, we encourage commitment and open-mindedness among our employees. With our global brands Bosch, Siemens, Gaggenau and Neff as well as our local brands, our focus truly is on innovation. And that doesn't just apply to our products and services, but also drives the way in which we cooperate, exchange ideas and organize our teams. Everyone is invited to make their individual contribution to our overall success. Join us now and give your career a home.

## CRM Support Specialist

BSH Household Appliances Manufacturing Private Limited | Full time | CRM Support Specialist  
Bangalore

### YOUR RESPONSIBILITIES

Support customer service processes in the SAP CRM.  
Monitor and solve system issues with stakeholders.  
Provide support for SAP CRM modules.

- / Work with technical teams to improve systems and resolve issues.
- / Share knowledge and best practices with teams.
- / Train team members on critical systems and processes.
- / Work on cross-functional projects and ensure tasks are completed on time.
- / Help with system upgrades and migrations.

### YOUR BENEFITS

- / Hybrid Work Model

### YOUR PROFILE

- / Bachelor's degree in IT, Computer Science, or related fields.
- / 3+ years of experience in SAP CRM system support
- / Experience in customer service operations and process improvement.

### FURTHER INFORMATION

Please visit [bsh-group.com/career](https://bsh-group.com/career). We would love to welcome you in our team!

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