

»Maybe tomorrow our products will be the hub of social living.«

Charlotte

Digital Transition



Tomorrow is our home.

See how easy it is to explore new ideas at BSH Home Appliances Group: As a leading manufacturer of home appliances, we improve people's quality of life by thinking in solutions. With our global brands Bosch, Siemens, Gaggenau and Neff as well as our local brands, we explore innovative technologies from voice recognition to artificial intelligence. As we utilize these to create new user experiences, we think, prototype, build – and keep on learning. Join us now and give your career a home.

IT Business Consultant Service Management

BSH Electrodomésticos España, S.A. | Full time |
Zaragoza

YOUR RESPONSIBILITIES

Join our Global Digital Service team and you will be working in an exciting, international environment and contributing personally to the company's success. In Spain our IT colleagues are located in Zaragoza.

- / Understand the customer/user needs worldwide, and collaborate with stakeholders to ensure the product completeness from IT point of view.
- / Take care of operational topics as incident resolution, configuration of change requests, redeployments realization and consultancy.
- / Be responsible for maximizing business value, assuring the most convenient technical solution.
- / Contribute on the quality assurance and support technical KPIs fulfilment.
- / Work independently on a variety of tasks (management and technical) in an international team and agile organization.

YOUR BENEFITS

- / Flexible working time schemes and possibility of home office (50%).
- / Discounts in BSH homeappliances and other benefits.
- / Free access to our online learning platform, including languages.
- / Subsidised food.
- / Company bus.

YOUR PROFILE

- / Degree in Engineering, Computer Science, Economics or similar qualification.
- / At least 5 years of experience on Customer Service processes and relevant IT solutions is a must.
- / Agile mindset, ability to adapt to new situations. Multicultural team working mindset.
- / Ideally experience on SAP CRM Solutions.
- / Exceptional fluent English, speaking and written.

FURTHER INFORMATION

Please visit bsh-group.com/career. We would love to welcome you in our team!

Find a new home for your professional ambitions:

[Apply online now](#)

BSH Electrodomésticos España, S.A is the controller of the processing and processes your personal data with the only purpose of managing your application. If you want to exercise your data protection rights, please send an email to Data-Protection-ES@bshg.com.

BSH IS AN EQUAL OPPORTUNITY EMPLOYER

At BSH, diversity and inclusion are core values that shape our corporate culture. We appreciate everyone's uniqueness and see the diversity of our employees as key to our success. Regardless of gender, origin, religion, sexual orientation,

disability, or age, we wholeheartedly welcome every single application.

Home appliances under the brands:

