»Maybe tomorrow my kitchen knows what I would love for dinner«

Sebastian

Trainee Sales



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Working Student - Customer Service Strategy (m/f/d)

BSH Hausgeräte GmbH | Part time | from the winter semester 2025

YOUR RESPONSIBILITIES

Are you well-versed in theory and now looking for practical experience in a dynamic company? Then use your talent and expertise to help us with the following tasks

- / Support the Customer Service Strategy and Business Development team in its various activities along the Customer Service and BSH strategy process
- / Create and review presentations, prepare underlying data analysis, conduct market research
- / Support Customer Service Home Connect activities with app reporting and performance analysis as well as app maintenance
- / Set, prepare and document meetings and workshops
- / Liaise with various internal and external stakeholders in an international setting

YOUR BENEFITS

- Attractive employer benefits and compensation (grouping according to collective agreement of IG Metall)
- / Flexible organization of working hours by means of time account
- / Possibility of mobile working according to individual agreement (max. 50 % of working hours)
- / Working in an inspiring team with a hands-on mentality
- / Cooperation at eye level and appreciative working atmosphere

YOUR PROFILE

- / Master studies in business, economics or similar
- / Self-starting analytical thinker with affinity to numbers and strong organisational and communication skills (spoken and written)
- / Enjoys working in an international environment
- Very good MS PowerPoint and MS Excel skills
- / Fluent in English and German

FURTHER INFORMATION

Please visit bsh-group.com/career. We would love to welcome you in our team!

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