»Maybe tomorrow robots will help us develop new skills.«

#### **Dominik**

**Factory Cooking Production Setting** 



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Start at BSH Home Appliances Group if you believe in delivering quality: As a leading manufacturer of home appliances and solutions, we can rely on our employees who do their best. With our global brands Bosch, Siemens, Gaggenau and Neff as well as our local brands, we fully trust in their excellent work. In return, they know we will give them the chance to extend their skills and grow. Join us now and give your career a home.

# Regional Manager - Service (North)

BSH Household Appliances Manufacturing Private Limited | Full time | Mumbai

#### YOUR RESPONSIBILITIES

Accountable for establishing service operations in the Zone and achieving customer and trade satisfaction.

- / Conduct review on the key result areas and coach and motivate the service team and ISPs for achieving the desired results as per laid out norms.
- / To establish and monitor adequate service infrastructure in terms of own & outsourced network in alignment with the sales plan.
- / Responsible for identifying the gap areas in terms of performance of the team and facilitates improvement action plan.
- / service team for the improvement of spare part planning and training of field force.
- / Escalate legal complaint with relevant facts to Legal and CSHO teams, and advise corrective actions to the regional service team.

# YOUR BENEFITS

- / GTLI
- / GMC

# YOUR PROFILE

- / Educational: B.E/B.Tech
- / Experience: Minimum 15 Years

# **FURTHER INFORMATION**

Please visit bsh-group.com/career. We would love to welcome you in our team!

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#### BSH IS AN EQUAL OPPORTUNITY EMPLOYER

At BSH, diversity and inclusion are core values that shape our corporate culture. We appreciate everyone's uniqueness and see the diversity of our employees as key to our success. Regardless of gender, origin, religion, sexual orientation, disability, or age, we wholeheartedly welcome every single application.

Home appliances under the brands:



**SIEMENS** 

GAGGENAU