

»Maybe tomorrow thinking
will be the same as doing.«

Lukas
Brand Strategy



Tomorrow is our home.

Find out how you can enjoy, grow and perform at BSH Home Appliances Group: As a leading manufacturer of home appliances and solutions, we encourage commitment and open-mindedness among our employees. With our global brands Bosch, Siemens, Gaggenau and Neff as well as our local brands, our focus truly is on innovation. And that doesn't just apply to our products and services, but also drives the way in which we cooperate, exchange ideas and organize our teams. Everyone is invited to make their individual contribution to our overall success. Join us now and give your career a home.

Customer Service Manager (m/f/d)

BSH Electrocasnice S.R.L. | Full time | Permanent | Senior level | Work office located in Bucharest
Bucharest

YOUR RESPONSIBILITIES

We ensure that the high-quality household appliances of all brands in the BSH group are optimally cared for by our customers. Join our Customer Service RO team and you will be working in an exciting, international environment and contributing personally to the company's success!

- / Execute Adriatic East CS strategy locally and drive operational excellence.
- / Organizing and steering service partner network in country and oversee repair process solutions.
- / Steering spare parts and accessories business.
- / Lead technical training initiatives and provide technical support.
- / Managing B-goods repairs business and solving retailer claims.

YOUR BENEFITS

- / Indefinite employment contract with a 3-month probation period.
- / Stable position within an international business environment.
- / Broad opportunities for professional and personal development.
- / Flexible working hours with home-office option.
- / Annual bonus, mobile phone, medical plan, and additional benefits.

YOUR PROFILE

- / University degree Economics or Technical; at least 5 year of work experiences in comparable jobs.
- / Local language essential, English language fluent.
- / Knowledge of economy and of control procedures, process understanding marketing and sales processes knowledge for the service activities.
- / Proven leadership and team-management skills.
- / Strong decision-making ability with a readiness to take responsibility and be accountable.

FURTHER INFORMATION

Please visit bsh-group.com/career. We would love to welcome you in our team!

Find a new home for your professional ambitions:

Apply online now

BSH IS AN EQUAL OPPORTUNITY EMPLOYER

At BSH, diversity and inclusion are core values that shape our corporate culture. We appreciate everyone's uniqueness and see the diversity of our employees as key to our success. Regardless of gender, origin, religion, sexual orientation, disability, or age, we wholeheartedly welcome every single application.

Home appliances under the brands:



Posting from 2026-02-26 to 2026-03-19