

»Maybe tomorrow diversity will empower us to pioneer solutions.«

Robin

Supply Chain Europe



Tomorrow is our home.

Find out how you can enjoy, grow and perform at BSH Home Appliances Group: As a leading manufacturer of home appliances and solutions, we encourage commitment and open-mindedness among our employees. With our global brands Bosch, Siemens, Gaggenau and Neff as well as our local brands, our focus truly is on innovation. And that doesn't just apply to our products and services, but also drives the way in which we cooperate, exchange ideas and organize our teams. Everyone is invited to make their individual contribution to our overall success. Join us now and give your career a home.

Quality Management Customer and PS Methods lead

BSH Home Appliances Holding LLC | Full time
Cairo

YOUR RESPONSIBILITIES

Lead resolution of factory and customer technical issues through cross-functional problem solving and corrective actions. Monitor quality KPIs, support new projects, ensure ISO and BSH compliance, and drive safe, efficient, and sustainable production to meet customer expectations.

- / Maintain close contact with Country QMC to manage top customer cases, organize problem-solving activities, and prepare TCR bridge documentation.
- / Monitor FPY, WFR, and zero-hour escalated cases while driving cross-functional actions for timely resolution.
- / Act as the single point of contact for new factory projects, coordinating activities with Development and central QM functions.
- / Lead and organize Active Sponsorship meetings to align key quality topics, action plans, and improvement activities.

YOUR BENEFITS

- / Competitive package.
- / Medical and social insurance.
- / Transportation Allowance.

YOUR PROFILE

- / Bachelor Degree in Mechanical Engineering.
- / 5-10 years of experience in product quality.
- / SAP knowledge
- / Analytic thinking and problem solving technique
- / Communication and presentation techniques

FURTHER INFORMATION

Please visit bsh-group.com/career. We would love to welcome you in our team!

Find a new home for your professional ambitions:

Apply online now

BSH IS AN EQUAL OPPORTUNITY EMPLOYER

At BSH, diversity and inclusion are core values that shape our corporate culture. We appreciate everyone's uniqueness and see the diversity of our employees as key to our success. Regardless of gender, origin, religion, disability, or age, we wholeheartedly welcome every single application.

Home appliances under the brands:

